

Has a Resilient Performance Approach to Systems Development

Circle appropriate response:

Topic	Score
Assessing the potential to respond:	
A list of everyday and unexpected events exists and are understood and updated	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
A process that helps decide when an investigation is needed and to what level - both before and after a workplace safety incident	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
A process that drives using a sound investigation process	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
Assessing the potential to monitor:	
A process that describes how to monitor for drift	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
A process that monitors the elements of the ‘Safety Oscillation Model’ <ul style="list-style-type: none"> • Impact of production or financial pressure on safety • Impact of complacency on safety focus 	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation

Topic	Score
Assessing the potential to monitor:	
A process that monitors the interrelationships between the system elements and their impact on safety	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
A process that described what is monitored in safety, and what safety-related KPIs exist	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
Are KPIs valid, reviewed, balanced between leading/lagging, result in changes?	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
Assessing the potential to learn:	
A process that drives LNW reviews and/or 'what if', investigations to test the current and future systems, including how many were done	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
A description in the system that states how the business learns	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
A process that describes how the business closes the loop from incident 'learning' out come to actual learning and the testing of that learning across the business	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation

Topic	Score
Assessing the potential to anticipate:	
A process that drives regular consideration or forecasting of future changes such as in the legislative environment	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
A process that drives the implementation of controls to address issues raised in the forecasting activities	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
A process that describes how the business decides to change from a state of normal operation to a state of readiness when the conditions indicate that a crisis, disturbance, or failure is imminent	1 – Very poorly represented in the system/non-existent 2 – Poorly represented in the system/existent but not effective 3 – Average process but not well known 4 – Good process and reasonably well known 5 – Excellent process and implementation
Total	